

Collaborative mobility from a railway undertaking's point of view

June 25, 2015



Mobility – Trends and developments

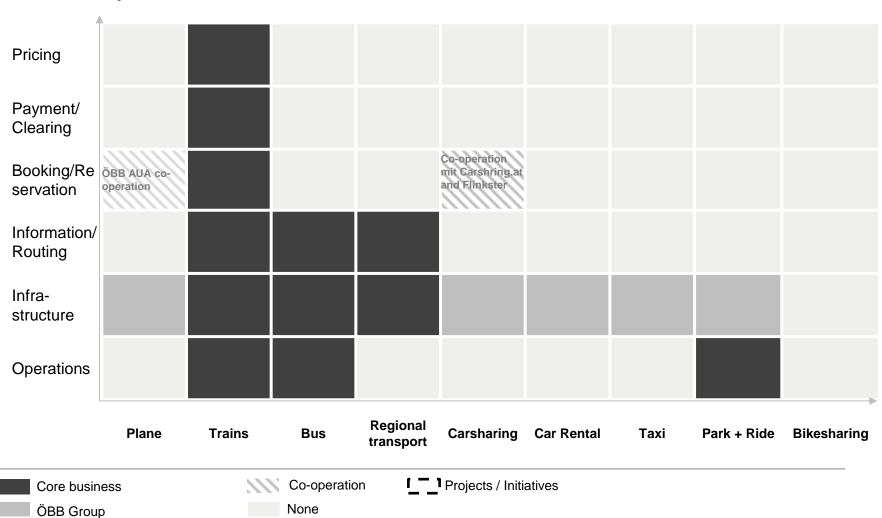


- 1 There will always be a need for travel.
- Mobility has already changed a lot recently and will change at an even higher pace in the near future.
- Collaborative mobility will play an essential part in the change process.

ÖBB's core business today is operating trains



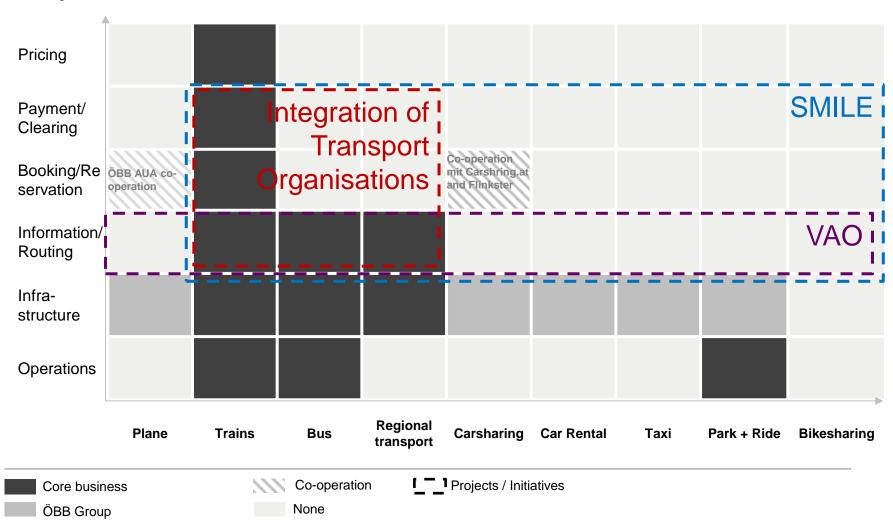




Exploring the field of collaborative mobility: Booking, Information and Digitalisation

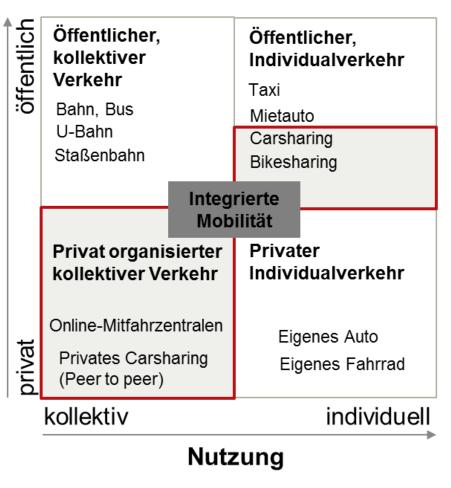


Projects and Initiatives



The separation between individual and public transport belongs to the past – collaborative mobility is the future





- Undertakings including OBB no longer see themselves as "islands"
- Understanding and helping the costumer has become the main focus of attention
- Helping the customer means to work together and ensure seamless mobility and easy travelling
- Collaborative mobility creates new mobility and new modes of transport – privately as well as collectively, individually as well as publicly
- Collaborative mobility ensures efficient, environmentally friendly and comfortable travelling

New markets

Existing markets



- Connectivity:
 Always on
 - Redefine the customer's needs
 - Redefine our services accordingly
 - Enhance the shift to rail
 - SELF
 ACTUALISATION

 SELF ESTERM
 athevement, respect
 LOVE
 beforegreg, frends, family, partiese
 SAFETY
 safety and security of self and family
 PHYSIOLOGICAL
 breathing, food, water, rest

- Data: Share or protect?
 - Data Sharing is necessary
 - Where does sharing end and how do we protect our and our customer's right?
- Legal framework?



- Mobility
 Manager or
 Partner?
- Strong existing brands or new brands?
- Are we flexible enough?
- In depth analysis needed





Thank you for your attention!

